



Certificate of Achievement

Alexandra Kraieva

has completed the following course:

AN INTRODUCTION TO ORGANISATIONAL BEHAVIOUR: HOW TO UNDERSTAND YOUR PEOPLE
COVENTRY UNIVERSITY

During this course you explored the key approaches, concepts and issues in organisational behaviour - and how they apply to you. You investigated why people act as they do and how managers can prevent workplace misbehaviour.

2 weeks, 3 hours per week



Eno Maycock

Senior Lecturer in Human Resource Management at
Coventry University



The person named on this certificate has completed the activities in the attached transcript. For more information about Certificates of Achievement and the effort required to become eligible, visit futurelearn.com/proof-of-learning/certificate-of-achievement.

This certificate represents proof of learning. It is not a formal qualification, degree, or part of a degree.

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AN INTRODUCTION TO ORGANISATIONAL BEHAVIOUR: HOW TO UNDERSTAND YOUR PEOPLE COVENTRY UNIVERSITY

You have explored how to develop a better comprehension of how everyone in your organisation (including you) behaves and interacts. By doing this you have also had the opportunity to explore how a business works and how it can be made to work better.

STUDY REQUIREMENT

2 weeks, 3 hours per week

LEARNING OUTCOMES

- Develop awareness of approaches and interrelated variables that inform and influence behaviour at work
- Discuss the key roles and skills of managers needed to enhance organisational effectiveness
- Explore how organisational misbehaviour manifests and its impact
- Identify strategies for the management of organisational misbehaviour

SYLLABUS

- Key approaches and issues in organisational behaviour
- Goals of organisational behaviour
- Fundamental roles and skills of managers in the 21st century
- Manifestations of organisational misbehaviour
- Roles of managers in addressing organisational misbehaviour